SPECIAL TERMS AND CONDITIONS

1. Application of the present Special Terms

These Special Conditions apply to cases in which the User requests the purchase of a customized video (hereinafter "video").

For anything not provided in these Special Conditions, please refer to the General Conditions of this Website, where applicable (<u>General terms and conditions - Italian Female Wrestling</u>).

2. Subject

These Special Conditions have as object the sale, by the Seller, of videos made on the basis of specific requests of the User and therefore, as such, of customized videos.

3. Procedure for the purchase and conclusion of the sale

The User will indicate his specific requests regarding the Video to be made in the appropriate form of the Site (<u>Custom video - Italian Female Wrestling</u>) or by email at sales@italianfemalewrestling.it .

In no case shall the Seller consider requests with pornographic content or otherwise contrary to public order or morality.

The User's request regarding the realization of the Video must be approved by the Seller. This confirmation will be made by sending an email to the address indicated by the customer.

The purchase order is deemed to have been placed at the time the User receives confirmation from the Seller.

4. Price

Depending on the complexity of the user's request will be provided a customized quote, any other additional expenses, such as taxes and any other incidental expenses will be promptly reported at the time of order and counted separately, last highlighting the total cost of the sale.

5. Methods of payment

The User will pay the price for the Video requested after receiving the confirmation email from the Seller.

Payment shall be made in accordance with the following rules:

The payment methods generally available on the Site are as follows:

- a) Paypal: to be carried out using the tools offered on the Site or specified by email;
- b) Bank transfer
- The Seller reserves the right to provide for further payment methods in the future.

6. Non-payment

In case of non-payment, the User's request will not be taken into account and the Video will not be realized.

7. Delivery time

The Video will be made and delivered to the User generally within 30 days from the date of payment, but each specific deadline will be discussed and communicated at the time of the quote.

This term may change due to special circumstances such as technical difficulties, temporary unavailability of actresses and the like. In such cases, the Seller will inform the User of the new deadline by which the Video will be made and delivered.

8. Delivery

The Video will be delivered through a link sent to the email used by the User for payment or any other email provided by the User. It's necessary to check the "Spam" folder if the mail is not received.

9 Right of withdrawal

The right of withdrawal is not applicable in the case of a customized video.

10. Industrial and intellectual property rights

The Video object of these Special Conditions is owned by the Seller, who has obtained the necessary authorisations from the persons concerned.

The partial or total reproduction, on any type of media, the use of the elements that make up the Video, their use and the disclosure, assignment or communication to third parties are prohibited.

It is therefore prohibited to copy, disseminate and modify the contents protected by copyright, registered trademarks or other intellectual and industrial property rights.

11. Processing of personal data (Privacy)

The User is invited to read carefully the information on the processing of personal data (Privacy Policy) made pursuant to art. 13 and 14 of EU Regulation 2016/679 (GDPR) and the Privacy Code, as well as the information on the use of cookies pursuant to art. 122 of the Privacy Code, reported on the appropriate page of the Site, with the relative consent to the processing where required.